



FAQ for Frequently Asked Questions:

- **What are modules and how many do I need?**

If you want to buy or rent a berth, it is important to know how wide your boat is.

1 module is 10 cm (+ 5 modules extra for your fenders, so there is room for movement in the water).

- **What is the price for a berth at Marselisborg Harbor?**

It is very different as it depends on the width of the boat and whether you want to rent or purchase a berth.

The calculation looks something like this, subject to changes:

*Buying: **number of modules** x 3287 = price*

*+ harbor fee per. year: **number of modules** x 141 = price*

Note: *berths over 40 modules can be both A- and C-berths. When buying C-berth, the berth is changed to A-modules, and each module loses DKK 917.*

*Renting: **number of modules** x 502 = price*

- **What to do if I am interested in a buying/renting a berth at Marselisborg Harbor?**

If you want to buy or rent a berth, please send an email to mh@marselisborghavn.dk.

Remember to note all relevant information on the boat as well as your own personal information.

Note: *Please remember that the exact width of the boat is important!*

- **How do I sign up for the waiting list for renting/buying a berth?**

Please write an email to Anette at am@marselisborghavn.dk and inform her about number of modules as well as boat and personal information.

- **How do I sell my berth?**

When selling a berth, please contact Anette at am@marselisborghavn.dk

- **How do I book time for the mast crane?**

You cannot book the mast crane in advance. Instead you simply place the boat next to the crane when it is vacant. The controller for operating the crane is located in the box on the mast crane itself. The code is 023.

- **Can I sand my boat at the harbor?**

Yes, you can. You have to rent sanding equipment through the harbor. This is done by visiting our website and click on "sejlere" followed by the subheading "booking" (this option is only available in Danish).

***Note:** Please note that all sanding work must be approved by the harbor office.*

- **How do I book time for pick up/launch of my boat?**

Time for pick up/launch can be booked on our website under the heading "sejlere" followed by the subheading "booking".

If your login has not yet been created, please create one.

***Note:** If you have special requests, please contact the harbor.*

- **How do I pay for my stay at the harbor?**

Payment is made at the tally machine, which is located behind the harbor office. Payment must be done immediately upon arrival!

- **What do I use my tally card for?**

The tally card gives access to all the facilities at the harbor (including electricity and water).

- **How do I get water?**

You need to use your tally card and insert it into the bottom of the pole for electricity until you hear a single beep. On the display you can see that the pole counts down from 20 minutes or it just says "on".

- **Does it cost money to use water?**

No, it does not cost money.

What does the facilities cost?

Electricity per. kWh. 2.15 kr.

Washing machine 28.00 kr.

Dryer 12.00 kr. (20 minutes)

Shower 7.00 kr. (per. 3 minutes)

- **How do I get electricity?**

The tally card must be inserted into the pole for electricity.

1 beep inserts 15 kr.

2 beeps return the money to the card.

- **How and when can I return my tally card?**

If the card is issued at the harbor office, it can **ONLY** be returned at the harbor office during our opening hours.

If the card is issued by the tally machine, the card must be returned to machine (follow the instructions on the screen). This can be done 24 hours a day.

- **How do I get back my deposit and the money that is left on my tally card?**

This is done automatically if the tally card is returned to the machine, as the machine remembers your credit card from your check-in. It usually takes 2-3 business days for the money to be returned to your account. If the card is returned at the harbor office, it will be arranged there.

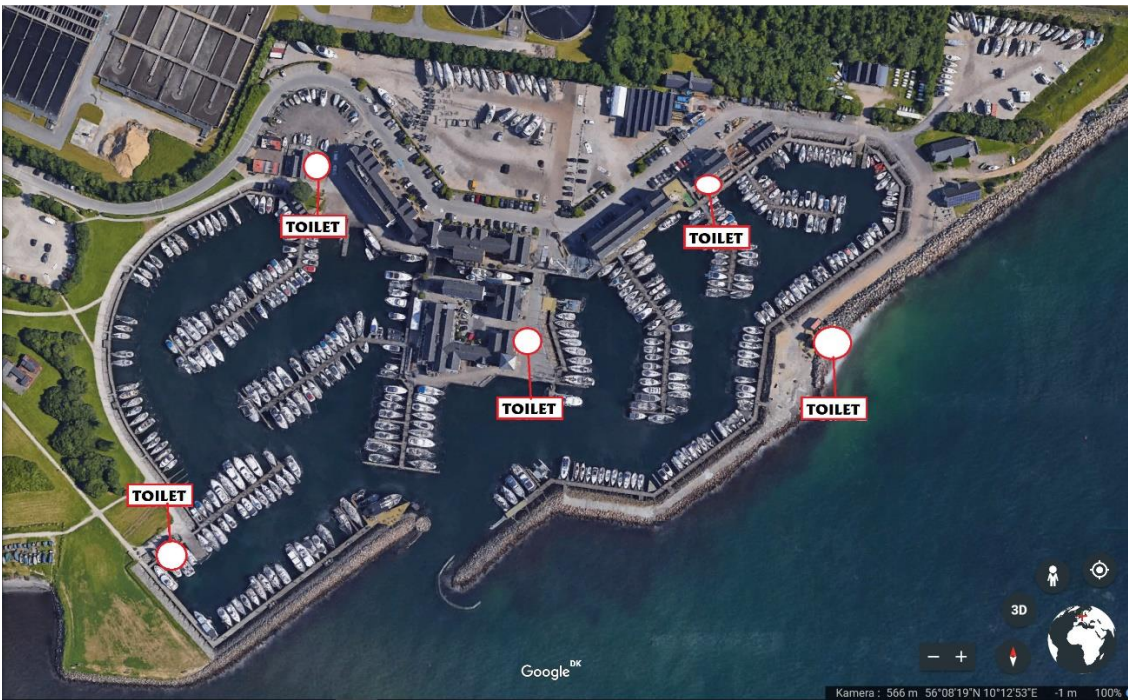
- ***In which berths can I place my boat?***

Every berth has a red/green sign. Green means that the berth is vacant, so here you can place your boat. Red means that the berth is occupied and that it is reserved for someone else.

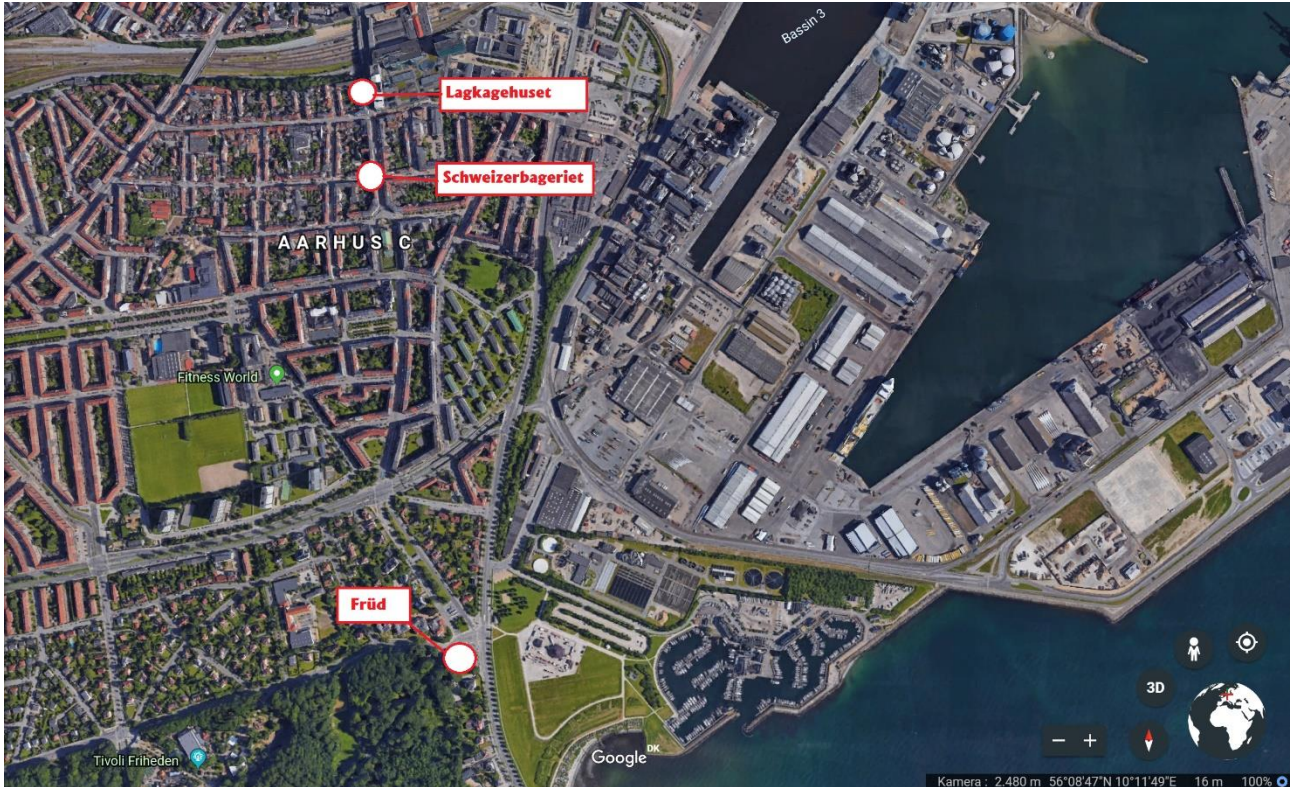
Note: please, only use berths that fits your boat size.

- **Where do I find the nearest toilet?**

There are 5 toilets at the harbor.



- **Where do I find the nearest bakery?**
Scweizerbageriet, M. P. Bruuns Gade 56, 8000 Aarhus
Lagkagehuset, M. P. Bruuns Gade 34, 8000 Aarhus



- **Where do I find the nearest bus to town?**
The bus stop is called 'Tangkrogen / Dalgas Avenue'

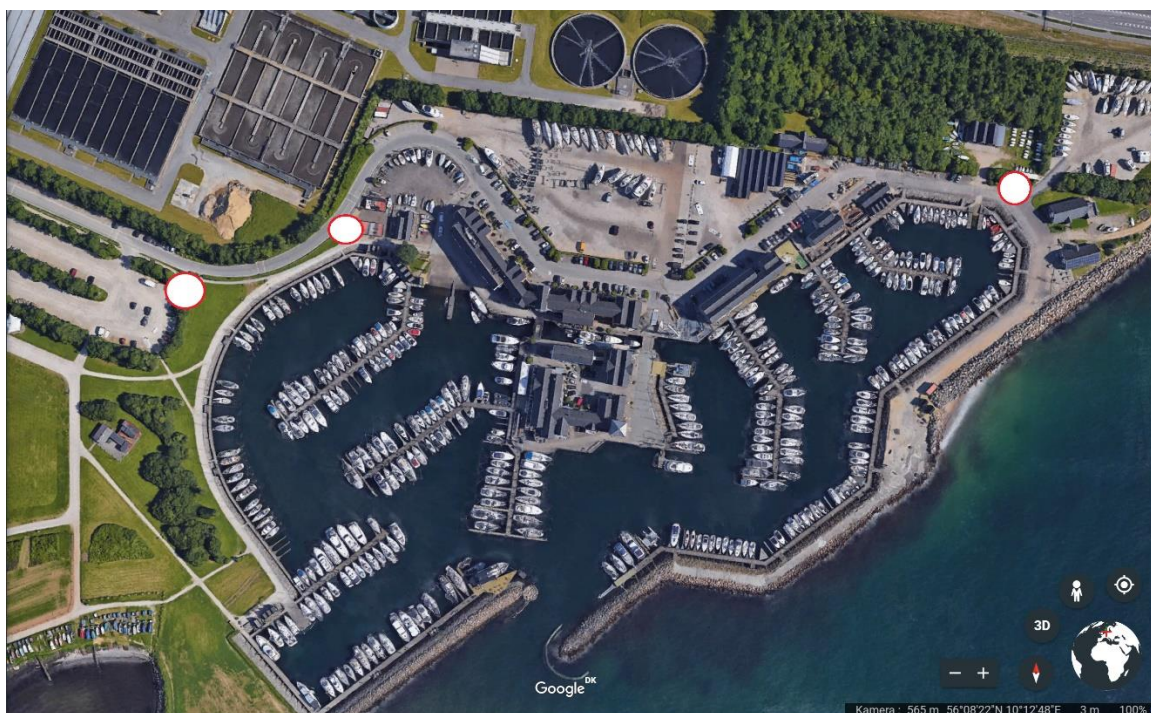


- **Where do I find the nearest supermarket?**
The address is M. P. Bruuns Gade 55, 8000 Aarhus and the supermarket is called Føtex Food. It is a 20 minute walk away from the harbor.



- **Where do I find the nearest city bikes?**

There are three areas on the harbor where you can find city bikes. Just insert 10 kr.



- **Where do I empty water from holding tanks?**



